



**CACO, INC.**  
WINDOW FASHIONS

*Version 2*  
2/1/2025

# **Retail Price Guide 2025**

## **Avalon Faux Wood Blinds**

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 <b>WARNING</b> 5.1.3 XXXXXXXXXXXXX		Window Blind Cord Can <b>STRANGLE</b> Your Child. Keep cords out of children's reach. Shorten cords to prevent reach. Move crib and furniture away – Children can climb furniture to reach cords.	
 <b>ADVERTENCIA</b> Rev. 5/18 Print 5/18	La cuerda de la persiana puede <b>ESTRANGULAR</b> a su niño. Mantenga las cuerdas fuera del alcance de los niños. Acorte las cuerdas para evitar el alcance. Mueva la cuna y los muebles – Los niños pueden subir los muebles para alcanzar las cuerdas.		

## How to place an order

For your convenience, CACO provides you with the option of placing orders by either telephone, email, online or fax (if placed by fax, CACO will provide order forms at no additional cost; customers must request forms). Orders placed after 3:00 pm EST will be forwarded to the next business day.

## Telephone orders

CACO Customer Service Representatives are available between the hours of 8:30 am and 5:00 pm Eastern Standard time at **1-800-552-5278**. Any order placed by phone requires a signed order confirmation returned to customer service by fax or email before proceeding with order. Keep in mind, when phoning in your order, it is important to have the following information available:

- Account number (if known)
- Individuals name that is calling
- P.O. number and/or side mark
- Color or colors
- Type of product ordered
- Measurements (width-first, length-second)
- Inside or outside mount (i.m./i.b or o.m./o.b)
- Control instructions
- Ship to address if different than sold-to
- Special instructions for shipping
- Valance instructions
- Any other special instructions
- Quote number, if order is placed from a previous quote

## Fax and Email Orders

Fax orders can be placed any time of day or night including holidays at **1-866-926-5836** or email to **customerservice@cacoinc.com**. To ensure order accuracy for faxed orders, it is advisable to use the order forms CACO supplies or a comparable form. It is important to note the number of pages of your order, including the cover sheet to ensure that no pages will be missing. For fax or email orders please include all of the same information required for telephone orders. Any omission of pertinent information will only delay your orders manufacturing time.

## Online Orders

Orders can be placed online at <https://88043.picbusiness.com/>. If you your account has not been set up to access our online portal, please contact [support@cacoinc.com](mailto:support@cacoinc.com) to sign up. This access allows you to quote, order as well as make payments online. Please note shutters are not available online to quote or place as orders, you will need to contact customer service to for information about these products. Additionally, orders are released from internet hold and reviewed for credit at the daily 2:30 PM EST cutoff. Any orders submitted online after this time will be reviewed the following business day.

## How to expedite an order

We can often provide a faster ship date with expedited shipping for emergency situations, only if this is noted at the time the order is placed. Requested next day and second day shipping will move freight prepaid and will be added to your account at the time of invoicing.

## How to add on or make changes to an order

In the event that you wish to add to your original order, it is possible, as long as the order is still in production. You will be required to submit changes in writing and must be signed by a person of authority indicating the items you wish to add or change. No verbal requests can be made. You will need to refer to the original P.O. number and indicate clearly the additions or changes you're requesting. Note: because add-ons may affect production time, check with customer service for any possible delays.

## How to cancel an order

Cancellations or changes require an immediate response and can only take place up until the start of fabrication. You must first identify your P.O. number or side mark and then state the cancellation or change. Cancellations must be faxed or emailed in writing only, phone calls are not permitted. If an order has already been cut, a minimum charge of 50% will apply.

## Should you order for the same room at different times?

This is a frequently asked question and should be addressed and explained at the point of sale. Under normal circumstances blinds, shades and verticals should be ordered for the same room at one time to prevent color deviations, as a result of dye and paint color variations from original lot to the other. If additional blinds, shades or verticals are ordered at a later time for the same room there can be a distinct color difference from the existing product to the new product. Also, window coverings that have been previously installed can have shade differentiations from newer products due to the progress of aging.

## Questions concerning an order

Once you contact customer service you must have your P.O. number and/or side mark available.

## Shipping and Handling Charges

- **Minimum order Fee:** \$20 shipping and handling fee will be added to any order with 2 units or less.
- **Per Unit Fee:** \$9 per unit shipping and handling fee will be added for all delivery orders with more than 2 units in lieu of the minimum order charge.
- **>90" Oversized Fee:** Any order with a product over 90" width (including oversized items such as valances that are not ordered spliced) will have an oversized fee of \$90 per unit up to \$180 maximum fee in addition to any minimum or per unit shipping and handling fees.
- **>104" Extended Oversized Fee:** Any order with a product over 104" (including oversized items such as valances that are not ordered spliced) will ship by LTL carrier and will incur an additional \$120 extended oversized fee per order in addition to any applicable minimum order, per unit and oversized handling fees.
- Accessorial LTL Truck delivery charges such as liftgate, inside delivery, re-consignment, re-delivery, etc. will be the responsibility of the receiving party.

## Credit and additional charges

Open accounts are established by submitting a CACO credit application. You will be required to list trade and bank references as well as a current sales tax id number. C.O.D. accounts are also obligated to submit a credit application. Invoices are due within 30 days of the date posted. After 30 days accounts will be charged 1.5% interest per month. CACO reserves the right not to ship to accounts with past due balances.

## Payment Policy

Current payment methods accepted are check, emailed or faxed checks for ACH processing, credit cards (Mastercard, Visa, Discover) and online payments by credit card or bank draft. Due to additional credit card fees, effective March 8<sup>th</sup>, a 2% processing fee will be added to all credit card payments. This fee can be avoided by either mailing checks to our PO Box or to expedite payments send a copy of your check along with our Check by Fax form by email to customerservice@cacoinc.com or fax to (866) 552-5278. Please note CACO will not automatically charge any credit card or process ACH transaction without a current, on file preauthorization forms, otherwise approval will be required at the time of each transaction.

## If you receive product that has been visibly damaged while in transit

Before accepting any shipments, please examine each carton carefully. If shipment shows any signs of mistreatment or damage, i.e., wheel marks, crushed or bent cartons note this on the bill of lading and have the driver sign it and note damage. Should a replacement be necessary, CACO will bill you. Your replacement invoice will enable you to file a claim with the responsible carrier. It is imperative that you count all cartons prior to signing the bill of lading; any shortages must be noted on the bill of lading with the driver's signature.

## Shipping discrepancies

If the product received does not agree with your packing slip, contact a CACO customer service representative within 24 hours. Your representative will verify any action needed for a resolution and expedite any necessary replacements.

## If you should receive a defective product

Your warranty protects you against defective products (please read your warranty for all information, disclaimers and liabilities). Should you receive a defective product, contact CACO customer service and provide detailed information including your P.O. number. If the product is not sent back for repair, you will be invoiced for a replacement and required to return back the original product to CACO for inspection. Any issue arising past 30 days from receipt of original order will be required to return product for repair.

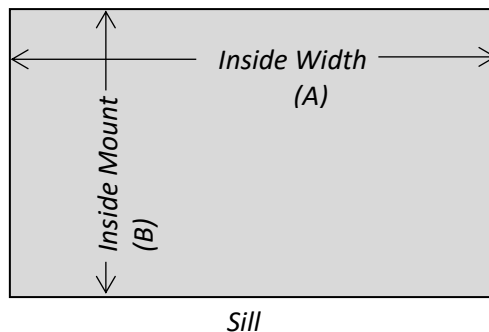
# How to Measure

## Inside mount

A. Measure the window opening at three different places and use the narrowest dimension when ordering. Be exact! The factory will make the blind slightly narrower, so it won't rub against the window casing. (See A inside mount).

B. Measure the height of the window from the top (soffit) down to the sill. NOTE: The finished blind length may have a tolerance of based on product.

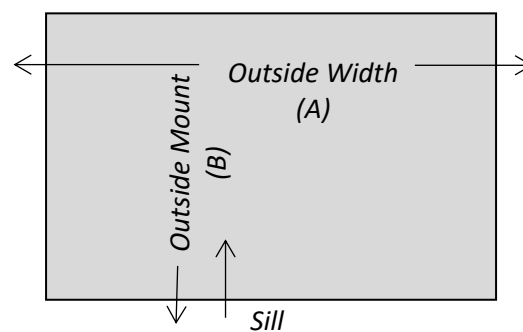
**Based on product, CACO will automatically make a deduction on width for measurements submitted as inside mount.**



## Outside mount

Measure exact width and height of the area to be covered. It is recommended that blinds overlap the window opening by at least 1 1/2" on each side to insure privacy and control sunlight. (See A outside mount). When installation is designed for "no sill," allow the blind to overlap the bottom of the window casing by at least 1 1/2". Blinds will be made to exact measurements given. NOTE: The finished blind length may have a tolerance of based on product.

**CACO will not make any deductions for measurements submitted as outside mount.**



**Avalon Faux Wood**

**2" Faux Wood - Whites**

FW-01 Bright White		FW-02 Snow White					FW-03 Antique White				FW-04 Alabaster			
EFW-01 Embossed Bright White		EFW-02 Embossed Snow White					EFW-03 Embossed Antique White				EFW-04 Embossed Alabaster			
Width to:	<b>21</b>	<b>24</b>	<b>29</b>	<b>32</b>	<b>36</b>	<b>42</b>	<b>48</b>	<b>54</b>	<b>60</b>	<b>66</b>	<b>72</b>	<b>78</b>	<b>84</b>	
Length to:	<b>30</b>	134	145	151	164	174	190	199	212	263	286	318	330	343
	<b>36</b>	145	151	164	178	189	206	219	233	284	308	341	364	385
	<b>42</b>	150	164	178	189	196	219	235	250	297	324	362	388	415
	<b>48</b>	164	175	189	196	209	233	250	267	317	349	385	414	439
	<b>54</b>	173	186	196	209	224	249	267	280	341	368	406	438	468
	<b>61</b>	178	192	206	220	237	256	280	297	352	389	431	463	493
	<b>66</b>	189	199	219	235	250	275	294	313	372	426	452	488	521
	<b>73</b>	198	211	227	246	260	287	307	331	392	431	477	516	551
	<b>78</b>	206	220	239	255	271	304	328	347	414	451	499	536	573
	<b>84</b>	211	226	245	261	281	311	335	359	420	462	512	552	592
	<b>96</b>	246	266	292	303	336	373	436	461	524				

**2 1/2" Faux Wood**

FW-01 Bright White		FW-02 Snow White				FW-03 Antique White			FW-04 Alabaster					
Width to:	<b>21</b>	<b>24</b>	<b>29</b>	<b>32</b>	<b>36</b>	<b>42</b>	<b>48</b>	<b>54</b>	<b>60</b>	<b>66</b>	<b>72</b>	<b>78</b>	<b>84</b>	
Length to:	<b>30</b>	139	147	155	168	177	193	205	219	270	290	323	338	350
	<b>36</b>	147	155	168	186	192	211	224	239	289	315	349	370	395
	<b>42</b>	154	168	186	192	203	224	240	255	305	335	368	397	422
	<b>48</b>	168	178	192	203	214	239	255	272	322	360	395	421	449
	<b>54</b>	176	190	203	214	229	253	272	285	349	379	417	446	477
	<b>61</b>	186	196	211	225	242	264	285	304	362	398	442	474	506
	<b>66</b>	192	205	224	241	255	283	302	323	383	439	465	498	534
	<b>73</b>	204	215	234	252	267	297	314	341	399	442	491	529	568
	<b>78</b>	211	225	245	261	280	312	335	358	421	463	514	551	584
	<b>84</b>	215	233	251	269	286	320	345	366	431	472	524	569	606

**2" Faux Wood - Colors**

FW-26 Slate		FW-28 Smoke					EFW-08 Embossed Cherry			EFW-09 Embossed Mahogany				
EFW-06 Embossed Birch		EFW-07 Embossed Maple					EFW-08 Embossed Cherry			EFW-09 Embossed Mahogany				
Width to:	<b>21</b>	<b>24</b>	<b>29</b>	<b>32</b>	<b>36</b>	<b>42</b>	<b>48</b>	<b>54</b>	<b>60</b>	<b>66</b>	<b>72</b>	<b>78</b>	<b>84</b>	
Length to:	<b>30</b>	149	155	170	180	192	211	222	237	289	316	349	364	383
	<b>36</b>	155	170	180	199	207	232	242	260	315	339	381	401	430
	<b>42</b>	168	180	199	207	217	242	262	280	330	362	399	432	461
	<b>48</b>	180	194	207	217	234	260	280	298	348	388	430	458	489
	<b>54</b>	190	204	217	234	249	279	298	311	381	409	453	488	520
	<b>61</b>	199	214	232	245	264	286	311	331	392	436	482	516	551
	<b>66</b>	207	222	242	262	280	308	328	352	414	475	503	546	580
	<b>73</b>	220	235	253	278	292	324	346	371	437	482	532	576	615
	<b>78</b>	232	245	265	285	304	343	366	392	458	502	558	599	650
	<b>84</b>	235	252	270	293	312	348	376	402	466	515	572	616	664
	<b>96</b>	276	297	316	336	366	412	485	515	575				

**2" Faux Wood Premium Printed**

PFW-351 Natural		PFW-353 Pecan				PFW-354 Oak		PFW-356 Chestnut			PFW-357 Mahogany			
Width to:	<b>21</b>	<b>24</b>	<b>29</b>	<b>32</b>	<b>36</b>	<b>42</b>	<b>48</b>	<b>54</b>	<b>60</b>	<b>66</b>	<b>72</b>	<b>78</b>	<b>84</b>	
Length to:	<b>30</b>	155	167	178	192	203	220	234	252	303	332	368	385	401
	<b>36</b>	167	178	192	211	219	243	256	276	331	358	400	426	451
	<b>42</b>	177	192	211	219	232	256	278	295	346	382	421	454	488
	<b>48</b>	192	204	219	232	248	276	295	316	365	410	451	486	517
	<b>54</b>	202	215	232	248	263	294	316	328	400	434	480	516	552
	<b>61</b>	211	228	243	258	281	304	328	352	414	460	509	547	582
	<b>66</b>	219	234	256	278	295	326	349	374	438	503	535	576	616
	<b>73</b>	233	251	268	293	309	344	365	396	461	509	567	612	655
	<b>78</b>	243	258	282	303	322	363	390	414	486	532	595	636	679
	<b>84</b>	251	265	291	311	331	370	400	427	495	546	605	656	705
	<b>96</b>	298	305	350	361	390	439	525	541	621				

**Avalon Faux Wood Features**

Standard Features

- Valance, slat and bottom rail are manufactured from space age PVC foam along UV inhibitors to provide longer color fastness with a UV rating of 500+ hours
- Flame retardant (meets NFPA small scale flame test)
- Moisture, heat and fade resistant
- Slats are solid color all the way through
- 2" Designer whites in both smooth and embossed finishes along with optional wood stain finishes;
- 2 1/2" available in smooth white finishes only
- Rectangle Bottom rail
- Color coordinated components, ladders and wands
- Durable 2" x 2" steel headrail
- Wand tilt only
- Limited Lifetime Warranty

	Braided Ladder
12"	4"
24"	5"
36"	5 7/8"
48"	6 3/4"
60"	7 5/8"
72"	8 1/2"
84"	9 5/8"
96"	10 1/4"

Avalon Faux Wood	
Wand Length	Blind Length
12"	< 26"
24"	26 1/8" – 60"
36"	60 1/8" – 78"
48"	> 78 1/8"
60"	By request only

Optional items

- Valance returns for inside mount installation n/c when requested
- Motorized tilt feature
- Cut outs per side or center \$17.50
- Extra valance material \$ 7 per foot retail

Special Notes

- Blind ladder will be color coordinated, but inner lift cord will be white.
- Standard valance returns for outside mount installation 2 3/4"
- Valance measurements are from inside miter to inside miter
- Smallest return size is 1/2"
- Single Blinds only, no multiple blinds on one headrail
- Minimum width 17" O.M.
- Maximum single blind
  - 84" Length - 84" x 84"
  - 96" Length - 60" x 96"
- Minimum length 24"
- Maximum length 96"
- Allowances Blind width inside mount 1/2", length +/- 1/8"

2 Ladder	9"-23"
3 Ladder	23 1/8"-36"
4 Ladder	36"-49"
5 Ladder	49 1/8"-62"
6 Ladder	62 1/8"-75"
7 Ladder	75 1/8"-88"
8 Ladder	88 1/8"-101"

**Tilt Motorization**

AUTOMATE | ARC™ (Automate Radio Communication) motors offer a wire free or wired motorization option that is an easy to use and program solution to suit a large range of applications, with varying torques and speed levels.



Features include:

- Automate tilt motorization available
- Leveling control
- Simple limit setting and adjustment
- 3 operational speed settings available
- Favorite position
- 2-way RF communication
- 5-year motor warranty

Automate ARC Li-ion Motors:

- VT 1.0 Tilt DC motor (including battery wand and batteries) Retail \$438
- VT 1.0 Tilt DC motor only \$273

Optional Power Supply:

- Plug in Power Supply \$75
- Li-ion Rechargeable Battery Pack \$218
- 12 V Wall Charger \$71

**Lithium Ion Battery Wire Free Motorization**

AUTOMATE™ | ARC™ Venetian blind motor enables motorized tilting function of most 2" venetian blinds. Precisely control the openness of blind vanes or simply recall a favorite position.

- Rechargeable battery pack with Li-ion battery
- Minimum Widths 18"
- Maximum sizes.
  - 2" Avalon Faux Wood Blinds 36 sq. ft.

Automate Remote Control:

- Push 5 Remote – Available in White or Black Retail \$169
- Push 15 Remote – Available in White or Black \$194
- Paradigm 1 Channel Remote \$159
- Paradigm 1 Channel Cut in Wall Switch \$124
- Paradigm 2 Channel Cut in Wall Switch \$142
- Paradigm 15 Channel Cut in Wall Switch \$158
- Automate Pulse Hub 2 \$519
- Automate Interior Sun Sensor \$81

**Wireless Controls**

Automate | Compatible with all ARC motors, Paradigm remotes and switches feature a contemporary design with touch sensitive controls.

- Controls include 3 remote styles and 3 cut in wall switches
- Optional Automate Pulse Hub with Wi-Fi built in can be used to control blinds with most smart devices and some home automation systems. A local wireless network will be required.

### Avalon Faux Wood Warranty

CACO, Inc. will extend a limited lifetime warranty on Avalon Faux Wood, a limited lifetime warranty on the head rail and components for Avalon Faux Wood; a limited 3-year warranty on Avalon Faux Wood operating cords, valance, slats and bottom rail; Rollease Acmeda **2" Tilt Motor** has a limited 7 year warranty.

Each blind is warranted to be free from defects in materials and workmanship to the original owner and limited to manually operated products only, provided that the blinds were: 1.) Installed in a residential dwelling. 2.) Properly installed in accordance with the installation instructions which accompany each blind to be installed in a window, door or other interior area for which they were intended. 3.) Maintained and cleaned in compliance with the **manufacturer's** recommendations.

Damage resulting from misuse, abuse, exposure to the elements, including but not limited to exposure to salty air, discoloration due to sunlight or passage of time, exposure to humidity, accidents, the use of steam, bleach, or any caustic abrasive, or solvent based cleaners, alterations or normal wear and tear upon the blinds are not covered by this warranty. Cord wear shall be considered as normal wear and tear. Avalon Faux Wood blinds are manufactured with PVC foam and contain no lead additives. Variations in grain and texture may appear randomly in slats, valance and bottom rail. Slight variations in color, as well as minimal warping may also occur. These are all natural occurring tendencies when dealing with PVC foam products and are considered acceptable. Returns for the above-mentioned reasons are not warranted.

The obligation of CACO's manufactured products and its distributors is limited to repair or replacement of the blinds or components found to be defective, at our option, provided the blinds are returned to an authorized CACO dealer or distributor and accompanied by "proof of purchase". CACO is not responsible for any shipping or labor costs associated for measuring, removing and re-installing blind from installed windows or fabricating alterations.

This warranty is exclusive and in lieu of all other obligations, liabilities, or warranties. In no event shall CACO be liable or responsible for incidental or consequential damages, or for any other direct or indirect damage, loss, cost, expense or fee. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.