

# **Retail Price Guide 2025** Delta Wood Blinds

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Window Blind Cord Can STRANGLE Your Child. Keep cords out of children's reach. Shorten cords to prevent reach. Move crib and furniture away – Children can climb furniture to reach cords.



La cuerda de la persiana puede **ESTRANGULAR** a su niño. Mantenga las cuerdas fuera del alcance de los niños. Acorte las cuerdas para evitar el alcance. Mueva la cuna y los muebles – Los niños pueden subir los muebles para alcanzar las cuerdas.

# **Customer Service Polices**

#### How to place an order

For your convenience, CACO provides you with the option of placing orders by either telephone, email, online or fax (if placed by fax, CACO will provide order forms at no additional cost; customers must request forms). Orders placed after 3:00 pm EST will be forwarded to the next business day.

#### **Telephone orders**

CACO Customer Service Representatives are available between the hours of 8:30 am and 5:00 pm Eastern Standard time at 1-800-552-5278. Any order placed by phone requires a signed order confirmation returned to customer service by fax or email before proceeding with order. Keep in mind, when phoning in your order, it is important to have the following information available:

- Account number (if known)
- Individuals name that is calling
- P.O. number and/or side mark
- Color or colors
- Type of product ordered
- Measurements (width-first, length-second)
- Inside or outside mount (i.m./i.b or o.m./o.b)
- Control instructions Ship to address if different than sold-to
- Special instructions for shipping
- Valance instructions
- Any other special instructions
- Quote number, if order is placed from a previous quote

#### Fax and Email Orders

Fax orders can be placed any time of day or night including holidays at 1-866-926-5836 or email to customerservice@cacoinc.com. To ensure order accuracy for faxed orders, it is advisable to use the order forms CACO supplies or a comparable form. It is important to note the number of pages of your order, including the cover sheet to ensure that no pages will be missing. For fax or email orders please include all of the same information required for telephone orders. Any omission of pertinent information will only delay your orders manufacturing time.

#### **Online Orders**

Orders can be placed online at <a href="https://88043.picbusiness.com/">https://88043.picbusiness.com/</a>. If you your account has not been set up to access our online portal, please contact support@cacoinc.com to sign up. This access allows you to quote, order as well as make payments online. Please note shutters are not available online to quote or place as orders, you will need to contact customer service to for information about these products. Additionally, orders are released from internet hold and reviewed for credit at the daily 2:30 PM EST cutoff. Any orders submitted online after this time will be reviewed the following business day.

#### How to expedite an order

We can often provide a faster ship date with expedited shipping for emergency situations, only if this is noted at the time the order is placed. Requested next day and second day shipping will move freight prepaid and will be added to your account at the time of invoicing.

#### How to add on or make changes to an order

In the event that you wish to add to your original order, it is possible, as long as the order is still in production. You will be required to submit changes in writing and must be signed by a person of authority indicating the items you wish to add or change. No verbal requests can be made. You will need to refer to the original P.O. number and indicate clearly the additions or changes you're requesting. Note: because add-ons may affect production time, check with customer service for any possible delays.

#### How to cancel an order

Cancellations or changes require an immediate response and can only take place up until the start of fabrication. You must first identify your P.O. number or side mark and then state the cancellation or change. Cancellations must be faxed or emailed in writing only, phone calls are not permitted. If an order has already been cut, a minimum charge of 50% will apply.

#### Should you order for the same room at different times?

This is a frequently asked question and should be addressed and explained at the point of sale. Under normal circumstances blinds, shades and verticals should be ordered for the same room at one time to prevent color deviations, as a result of dye and paint color variations from original lot to the other. If additional blinds, shades or verticals are ordered at a later time for the same room there can be a distinct color difference from the existing product to the new product. Also, window coverings that have been previously installed can have shade differentiations from newer products due to the progress of aging.

#### Questions concerning an order

Once you contact customer service you must have your P.O. number and/or side mark available.

#### **Shipping and Handling Charges**

- · Minimum order Fee: \$20 shipping and handling fee will be added to any order with 2 units or less.
- Per Unit Fee: \$9 per unit shipping and handling fee will be added for all delivery orders with more than 2 units in lieu of the minimum order charge.
- >90" Oversized Fee: Any order with a product over 90" width (including oversized items such as valances that are not ordered spliced) will have an oversized fee of \$90 per unit up to \$180 maximum fee in addition to any minimum or per unit shipping and handling fees.
- •>104" Extended Oversized Fee: Any order with a product over 104" (including oversized items such as valances that are not ordered spliced) will ship by LTL carrier and will incur an additional \$120 extended oversized fee per order in addition to any applicable minimum order, per unit and oversized handling fees.
- · Accessorial LTL Truck delivery charges such as liftgate, inside delivery, re-consignment, re-delivery, etc. will be the responsibility of the receiving party.



# **Customer Service Polices**



#### Credit and additional charges

Open accounts are established by submitting a CACO credit application. You will be required to list trade and bank references as well as a current sales tax id number. C.O.D. accounts are also obligated to submit a credit application. Invoices are due within 30 days of the date posted. After 30 days accounts will be charged 1.5% interest per month. CACO reserves the right not to ship to accounts with past due balances.

#### Payment Policy

Current payment methods accepted are check, emailed or faxed checks for ACH processing, credit cards (Mastercard, Visa, Discover) and online payments by credit card or bank draft. Due to additional credit card fees, effective March 8<sup>th</sup>, a 2% processing fee will be added to all credit card payments. This fee can be avoided by either mailing checks to our PO Box or to expedite payments send a copy of your check along with our Check by Fax form by email to customerservice@cacoinc.com or fax to (866) 552-5278. Please note CACO will not automatically charge any credit card or process ACH transaction without a current, on file preauthorization forms, otherwise approval will be required at the time of each transaction.

#### If you receive product that has been visibly damaged while in transit

Before accepting any shipments, please examine each carton carefully. If shipment shows any signs of mistreatment or damage, i.e., wheel marks, crushed or bent cartons note this on the bill of lading and have the driver sign it and note damage. Should a replacement be necessary, CACO will bill you. Your replacement invoice will enable you to file a claim with the responsible carrier. It is imperative that you count all cartons prior to signing the bill of lading; any shortages must be noted on the bill of lading with the driver's signature.

#### **Shipping discrepancies**

If the product received does not agree with your packing slip, contact a CACO customer service representative within 24 hours. Your representative will verify any action needed for a resolution and expedite any necessary replacements.

#### If you should receive a defective product

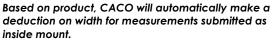
Your warranty protects you against defective products (please read your warranty for all information, disclaimers and liabilities). Should you receive a defective product, contact CACO customer service and provide detailed information including your P.O. number. If the product is not sent back for repair, you will be invoiced for a replacement and required to return back the original product to CACO for inspection. Any issue arising past 30 days from receipt of original order will be required to return product for repair.

# How to Measure

#### Inside mount

A. Measure the window opening at three different places and use the narrowest dimension when ordering. Be exact! The factory will make the blind slightly narrower, so it won't rub against the window casing. (See A inside mount).

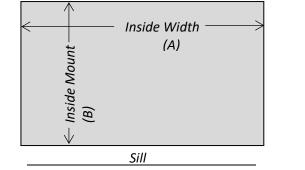
B. Measure the height of the window from the top (soffit) down to the sill. NOTE: The finished blind length may have a tolerance of based on product.

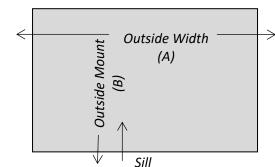


### Outside mount

Measure exact width and height of the area to be covered. It is recommended that blinds overlap the window opening by at least 1 1/2" on each side to insure privacy and control sunlight. (See A outside mount). When installation is designed for "no sill," allow the blind to overlap the bottom of the window casing by at least 1 1/2". Blinds will be made to exact measurements given. NOTE: The finished blind length may have a tolerance of based on product.

# CACO will not make any deductions for measurements submitted as outside mount.





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# CACO, INC

# Wood Horizontal Blinds

# Delta Woods – Pricing

### 2" Delta Woods Painted

3600-	White	3413	S-Snow W	hite	3421-Alm	ost White	340	01-Alabas	ter					
Widtl	n to:	21	24	29	32	36	42	48	54	60	66	72	78	84
	30	168	190	218	234	250	271	285	307	407	419	430	480	532
to to	36	190	212	238	256	272	294	317	345	449	469	477	531	583
gtt	42	205	231	263	277	297	326	346	383	492	504	531	587	647
Length	48	215	239	283	303	321	350	382	415	535	561	584	649	714
	54	236	265	307	327	345	383	412	459	574	613	647	714	783
	61	257	285	328	350	371	410	445	497	613	664	696	769	843
	66	274	309	352	373	396	436	488	539	668	714	757	836	914
	73	300	335	371	396	426	470	525	581	717	757	830	883	967
	78	327	369	405	434	459	517	576	628	749	830	932	1005	1094
	84	357	400	442	468	497	567	632	694	835	932	980	1120	1227

#### 2 1/2" Delta Woods Painted

W600	-White	W4	13-Snow V	White	W421-A	lmost Wh	nite	W401-Ala	baster					
Width	n to:	21	24	29	32	36	42	48	54	60	66	72	78	84
	30	189	214	246	264	282	305	321	346	454	470	483	539	600
4	36	214	237	268	289	307	334	357	392	503	525	537	599	660
đt	42	231	257	297	313	335	369	394	434	556	569	599	665	732
Length	48	240	271	319	344	365	396	433	473	603	634	661	735	810
Ч	54	265	300	346	370	392	434	466	520	648	694	732	810	890
	61	290	321	371	396	422	465	505	566	694	752	789	874	960
	66	309	347	398	424	450	497	555	612	757	810	858	950	1040
	73	338	379	422	450	484	537	598	662	813	858	943	1005	1101
	78	370	417	460	495	520	589	657	717	847	943	1059	1141	1246
	84	408	459	500	534	566	647	722	791	946	1059	1114	1275	1400

#### 2" Delta Woods Stained

		3407-Ma 3412-Ma		3410-Golden Oak 3604-Walnut		3901-Chocolate		7419-Black						
Width	n to:	21	24	29	32	36	42	48	54	60	66	72	78	84
	30	174	197	231	246	264	283	303	321	426	437	450	504	556
to:	36	198	222	251	271	284	312	334	364	472	489	502	555	612
Length	42	213	237	274	293	313	343	368	400	518	532	556	619	679
ů Ú	48	231	256	297	318	342	370	399	442	561	590	614	682	754
Γ	54	250	277	323	344	365	400	435	483	602	648	679	753	829
	61	271	303	345	370	394	434	470	523	647	696	733	812	890
	66	289	326	371	395	422	462	515	569	701	757	798	881	964
	73	312	350	394	422	444	499	556	614	757	798	843	933	1022
	78	343	387	428	454	484	546	610	662	787	875	961	1057	1154
	84	376	428	466	496	523	600	673	730	883	980	1072	1185	1297

#### **Standard Features**

- Valance, slat and bottom rail from hand selected kiln dried hardwood
- Deco crown valance
- Trapezoid bottom rail
- Color coordinated components, ladders
- Durable 2" x 2" steel headrail
- Limited Lifetime Warranty
- Standard valance returns for outside mount
   Smallest return size is 1/2"
- installation 2 3/4"
- Wand tilt-only

#### **Optional items**

- Valance returns for inside mount installation Single Blinds only, no multiple
- no charge when requested
- Motorized tilt feature see page 12
- Extra valance material \$13.10 per foot retail Maximum single blind 84" x 84"
- Cut outs per side or center \$17.50 surcharge Minimum length 24"
- Fire retardant finish is available by quotation Maximum length 84"

#### Special Notes

- Blind ladder will be color coordinated, but inner lift cord will be white.
- Valance measurements are from inside miter to inside miter
- Standard valance returns for outside mount installation 2 3/4"
- Allowances: Blind width (i.m./i.b.) 1/2" Blind width (o.m./o.b.) exact Blind length (i.m./i.b.) +/- 1/8"
- blinds on one headrail
- Minimum width 17" O.M.

Stacking Chart								
(these are approximate								
meas	urements)							
2" Delta Woods								
Braided								
	Ladder							
12''	4"							
24"	5"							
36"	5 7/8"							
48''	6 3/4"							
60''	7 5/8"							
72"	8 1/2"							
84"	9 5/8"							
96"	10 1/4"							
108"	11 3/8"							
120"	12 1/4"							

	l Ladder/Tape edule
2 Ladder	8 1/2"-36
3 Ladder	36 1/8"-58"
4 Ladder	58 1/8"-84"
5 Ladder	84 1/8"-108"

Wand Schedule							
2" Delta Woods							
Wand	Blind Length						
Length	bind Lengin						
12''	< 26"						
24"	26 1/8" - 60"						
36"	60 1/8" – 78"						
48''	> 78 1/8"						

to place an order call (800) 552-5278 or fax (866) 926-5836 or email customerservice@cacoinc.com 11

# Delta Woods - Motorization

# **Tilt Motorization**

AUTOMATE | ARC<sup>™</sup> (Automate Radio Communication) motors offer a wire free or wired motorization option that is an easy to use and program solution to suit a large range of applications, with varying torques and speed levels.

Features include:

# ROLLEASE EDA PRECISION IN MOTION



CACO. INC

<ul> <li>Automate tilt motorization available</li> <li>Leveling control</li> <li>Simple limit setting and adjustment</li> <li>3 operational speed settings available</li> <li>Favorite position</li> <li>2-way RF communication</li> <li>5-year motor warranty</li> </ul>	<ul> <li>VT 1.0 Tilt DC motor (including battery wand and batteries)</li> <li>VT 1.0 Tilt DC motor only</li> <li>Optional Power Supply:</li> <li>Plug in Power Supply</li> <li>Li-ion Rechargeable Battery Pack</li> <li>12 V Wall Charger</li> </ul>	\$438 \$273 \$75 \$218 \$71
<ul> <li>Lithium Ion Battery Wire Free Motorization AUTOMATE™   ARC™ Venetian blind motor enables motorized tilting function of most 2" venetian blinds. Precisely control the openness of blind vanes or simply recall a favorite position.</li> <li>Rechargeable battery pack with Li-ion battery</li> <li>Minimum Widths 18"</li> <li>Maximum sizes. 2" Delta Wood Blinds 54 sq. ft.</li> </ul>	Automate Remote Control: Push 5 Remote – Available in White or Black Push 15 Remote – Available in White or Black Paradigm 1 Channel Remote Paradigm 1 Channel Cut in Wall Switch Paradigm 2 Channel Cut in Wall Switch Paradigm 15 Channel Cut in Wall Switch Automate Pulse Hub 2 Automate Interior Sun Sensor	Retail \$169 \$194 \$159 \$124 \$142 \$158 \$519 \$81

#### Wireless Controls

Automate | Compatible with all ARC motors, Paradigm remotes and switches feature a contemporary design with touch sensitive controls.

- Controls include 3 remote styles and 3 cut in wall switches
- Optional Automate Pulse Hub with Wi-Fi built in can be used control blinds with most smart devices and some home automation systems. A local wireless network will be required.



### Delta Woods - Warranty

CACO, Inc. will extend a limited lifetime warranty on Delta Woods, a limited lifetime warranty on the head rail and components for Delta Woods; a limited 3-year warranty on Delta Woods operating cords, valance, slats and bottom rail; Rollease Acmeda **2"Till Motor** has a limited 7 year warranty.

Each blind is warranted to be free from defects in materials and workmanship to the original owner and limited to manually operated products only, provided that the blinds were: 1.) Installed in a residential dwelling. 2.) Properly installed in accordance with the installation instructions which accompany each blind to be installed in a window, door or other interior area for which they were intended. 3.) Maintained and cleaned in compliance with the **manufacturer's** recommendations.

Damage resulting from misuse, abuse, exposure to the elements, including but not limited to exposure to salty air, discoloration due to sunlight or passage of time, exposure to humidity, accidents, the use of steam, bleach, or any caustic abrasive, or solvent based cleaners, alterations, improper installation or normal wear and tear upon the blinds are not covered by this warranty. Cord wear shall be considered as normal wear and tear. Some minor warping, natural variations in the grain, color, fading or discoloration may occur within time (these are considered part of the aging process for wood painted, stained and clear finishes) and should not be deemed defective. Returns for the above-mentioned reasons are not warranted.

The obligation of CACO's manufactured products and its distributors is limited to repair or replacement of the blinds or components found to be defective, at our option, provided the blinds are returned to an authorized CACO dealer or distributor and accompanied by "proof of purchase". CACO is not responsible for any shipping or labor costs associated for measuring, removing and re-installing blind from installed windows or fabricating alterations.

This warranty is exclusive and in lieu of all other obligations, liabilities, or warranties. In no event shall CACO be liable or responsible for incidental or consequential damages, or for any other direct or indirect damage, loss, cost, expense or fee. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.