

January 3rd, 2025

Shipping and Handling Policy Update for 2025

Due to increased freight costs issued by our freight carriers we are announcing increases to our current shipping and handling charges. This policy will take effect February 1st. The new policy is as follows:

- Minimum order Fee: \$20 shipping and handling fee will be added to any order with 2 units or less.
- Per Unit Fee: \$9 per unit shipping and handling fee will be added for all delivery orders with more than 2 units in lieu of the minimum order charge.
- >90" Oversized Fee: Any order with a product over 90" width (including oversized items such as valances that are not ordered spliced) will have an oversized fee of \$90 per unit up to \$180 maximum fee in addition to any minimum or per unit shipping and handling fees.
- >104" Extended Oversized Fee: Any order with a product over 104" (including oversized items such as valances that are not ordered spliced) will ship by LTL carrier and will incur an additional \$120 extended oversized fee per order in addition to any applicable minimum order, per unit and oversized handling fees.
- Accessorial LTL Truck delivery charges such as liftgate, inside delivery, re-consignment, re-delivery, etc. will be the responsibility of the receiving party.

Below is a summary view comparing the new and previous shipping and handling policy.

| Freight Comparison | New 2025 Policy | Previous Policy |
|--------------------|---------------------------|---------------------------|
| Minimum Charge | \$20 (up to 2 units) | \$15 (1 unit) |
| Per Unit Charge | \$9 | \$8 |
| Product over 90" | \$90 per unit up to \$180 | \$85 per unit up to \$170 |
| Over 104" | \$120 per order | F.O.B Johnson City |

Price guides reflecting this change will be updated and posted to our website by the end of business on Monday 1/6/2025.

[Visit our Website](#)

[Contact Customer Service](#)



Unsubscribe

You are receiving this email because you are a current CACO, Inc. customer or have purchased products in the past. If this not relevant to you but is important information for your someone in your organization please forward this email and contact us to update email by clicking unsubscribe below.

If you no longer wish to receive these emails, kindly click unsubscribe However, please note that we will use emails such as this to relay product and pricing information to keep customers updated.
